



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN/015/08/08/2024

C A No. Applied for
Complaint No. 339/2024

In the matter of:

Mukesh Jain

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Mukesh Jain, Complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Monika Kaushik & Mr. Akshat Aggarwal, on behalf of respondent

ORDER

Date of Hearing: 07th January, 2025

Date of Order: 14th January, 2025

Order Pronounced By:- Mr. H.S. Sohal, Member

1. The brief facts of the case giving rise to this grievance are that the complainant applied for revision of electricity bill which was installed at his premise no. 28/2, E/3, GF, Halkara Kuan, Jwala Nagar, Shahdara, Delhi-32. Electricity connection vide C A no. 100000009 was installed at his premises in name of Mr. Sunil Kumar, who was his tenant, the tenant did not pay the electricity bill and after Court orders vacated the premise.

Attested True Copy

Secretary
CGRF (BYPL)

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Thereafter the electricity supply was disconnected by OP on non-payment of dues amounting to Rs. 1,68,430/-.

2. The respondent in reply briefly stated that the present complaint has been filed by the complainant is regarding outstanding dues of CA no. 100000009 which was registered in the name of Sunil Kumar. The complainant claimed to be owner of property no. 28/2-E/3, Gf, Kalkara Kuan, Jwala Nagar, Shahdara, Near Mata Mandir, Delhi-110032. The load of said connection was 56 KW and total security amount was of Rs. 1,41,913/- . The said connection was in use of Mr. Krishan Kant Chaubey since 2009 who vacated the premises on 31.07.2013 in terms of Hon'ble Delhi High Court order dated 30.07.2012. In August 2013, the subject connection was disconnected on account of outstanding dues of July 2013. Since 31.07.2013, the premises were lying locked without any electricity connection till the complainant got new connection in his name in the year 2022 bearing CA no. 153688185. In September 2023, outstanding dues of Rs. 1,67,775.72/- pertaining to disconnected connection was transferred to the live connection of the complainant.
3. During the course of hearing both the parties were directed to settle the matter amicably. Both the parties arrived at a settlement which is as under:

Total outstanding dues are of Rs. 1,67,891.95/-
LPSC amount is Rs. 58383.26 + Rs. 730.14 (Regular) = Rs. 59113.40/-
Balance amount after deducting LPSC is = 108778.55/-
Less Security amount of Rs. 8666.43/-
Net payable amount comes to the tune of Rs. 100112.12/-

Total payable amount comes to the tune of Rs. One lakh, one hundred twelve paisa twelve only.

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4. In the facts and circumstances above, since the matter has been mutually settled between both the parties. During the arguments, complainant also asked for release of new electricity connection in his favour.

ORDER

The complaint is allowed. Respondent is directed to issue the complainant revised bill as per above said settlement and the complainant is further directed to make the payment of the settled amount in two equal monthly instalments. As requested by the complainant, the new connection to the complainant be granted after he pays the 1st instalment of 50% bill amount and completion of other commercial formalities as per DERC Regulations 2017.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S. SOHAL)
MEMBER

Attested True Copy


Secretary
CGRF(BYPL)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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